



---

## Breakwater Bistro – Terms & Conditions

Breakwater Bistro is operated by Mayford Hospitality Ltd (Company No. 1627515), VAT No. 488958109, registered at Berry Head Rd, Brixham TQ5 9AF, United Kingdom (“we”, “us”, “our”).

By visiting, booking with, or purchasing from Breakwater Bistro, you agree to these Terms & Conditions.

### 1. Reservations

- We recommend booking in advance, particularly during peak times.
- Reservations may be made online, by phone, or in person.
- We kindly ask that any cancellations or changes are notified at least 24 hours in advance.
- For larger groups (6 or more), a deposit or pre-order may be required.

### 2. Deposits & Payments

- Deposits (where applicable) are non-refundable unless cancellation is made within the notice period stated at the time of booking.
- Final balances for group bookings must be settled on or before the day of dining.
- All major debit/credit cards are accepted. We do not accept cheques.

### 3. Menu & Allergens

- Menus are subject to seasonal availability and may change without notice.
- While we take care to accommodate dietary requirements, we cannot guarantee dishes are free from allergens. Guests with allergies should inform staff when ordering.
- Nutritional and allergen information is available upon request.

### 4. Service & Conduct

- We reserve the right to refuse service to any guest who behaves in a disruptive, abusive, or unsafe manner.
- Children are welcome but must be supervised by an adult at all times.
- Dogs are welcome in designated areas only, and must be kept under control.

### 5. Gift Vouchers

- Gift vouchers are valid for 12 months from the date of issue unless otherwise stated.
  - Vouchers are non-refundable and cannot be exchanged for cash.
  - Lost or stolen vouchers cannot be replaced.
-

## **6. Events & Private Hire**

- Special events or private hire may be subject to separate terms, including minimum spend requirements and cancellation policies.
- Any damages caused during private hire will be charged to the lead guest.

## **7. Liability**

- Breakwater Bistro will not be held liable for any loss, damage, or injury incurred on the premises, except where required by law.
- Personal belongings are the responsibility of the guest at all times.

## **8. Website & Online Use**

- Information provided on our website or social media channels is for general information only and may be updated without notice.

## **9. Complaints**

- We strive to provide excellent service at all times. Should you have a complaint, please raise it with a manager during your visit so we have the opportunity to resolve the issue promptly.

## **10. Governing Law**

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.

Breakwater Bistro – Mayford Hospitality Ltd, Berry Head Rd, Brixham TQ5 9AF, United Kingdom

**Effective Date: September 2025**

---